Product Recall Training

RQA Group
Your product risk experts.

Plan Train Test

Our bespoke Product Recall Training courses are backed by RQA's experience in supporting businesses through over 1500 live recall events. Our courses are tailored so you have the opportunity to discuss your learning objectives and incorporate your recall procedures.

Sample agenda:
• Recall legislation by region
• The authorities
• Recall data
• Costs of recall
• Effect on brand and reputation
• Appropriate response - Decision to recall or not
• Discussion around your recall plans
• Case study examples based upon real events
• Group discussions - Experiences of previous incidents, challenges and learning outcomes
• Communications and social media challenges
• Introduction to risk assessment

Mini product recall simulation exercise can be included

Who should attend?
Anyone who is a member of the Product Recall Team, including Crisis Managers, Quality, Technical, Supply Chain, Procurement, Sales, Production, Finance, Legal, PR, etc.
Ideally maximum of 12 delegates per session.

Benefits to your organisation:
• Better management of product safety, contamination, or product fault incidents
• Remain up to date with current recall legislation
• Ability to further develop & improve your plans
• Understand the challenges of prompt decision making

Course Duration:
1 day

RQA Group

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CONTACT US FOR A QUOTE